



PREQUALIFICATION SCHEME RULES

SCHEME NO. SCM7671 Land and Asset Valuation 2019-2022 Version 3.1

Amendment, Distribution & Authorisation Record

Amendment Record

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2	Throughout document; formatting and update links. Terminology change; category to capability. Clause 9.3 now clause 6.6 and updated.	Sep 2021
3	Update Scheme Administrator email address and version number.	Nov 2022

Distribution

This document is available at:

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Authorisation

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RULES OF SCHEME PARTICIPATION LAND AND ASSET VALUATION

1. DEFINITIONS AND INTERPRETATIONS

'Agency' includes NSW Government Agencies and state-owned corporations and local or federal government entities authorised by the Assessment Body to procure services from this Scheme.

'Applicant' means a person or organisation who has submitted an Application for admission to the Scheme.

'Application' means a proposal submitted online for admission to the Scheme.

'Assessment Body' means a group of persons appointed to determine the eligibility of Service Providers to be admitted to the Scheme and ongoing administration of the Scheme.

'Confidential Information' means any information and all other knowledge at any time disclosed (whether in writing or orally) to the Service Provider by the Agency, or acquired by the Service Provider in performing the Services which:

- a) is by its nature confidential;
- b) is designated, or marked, or stipulated as confidential;
- c) the Service Provider knows or reasonably should know is confidential; and includes but is in no way limited to
 - i. the Contract Material;
 - ii. the Agency's Material;
 - iii. any material which relates to the affairs of a third party;

but does not include information which:

- d) must be disclosed to perform the Services;
- e) is or becomes public knowledge other than by breach of this Agreement;
- f) is in the lawful possession of the Service Provider without restriction in relation to disclosure before the date of receipt of the information from the Agency or a third party; or
- g) is required to be disclosed pursuant to law or any legal process.

'Engaging Agency' means the Government entity requesting and contracting services.

'Land and Asset Valuation' for the purpose of this Scheme may include one or more of the following; land, anything growing on, affixed to, or built upon land plus plant and equipment.

'Project Manager' means the contact person at the Agency or other eligible Scheme user requesting services to be provided.

'Review Panel' means a group of persons independent of the Assessment Body, set up for reviews.

'RFx' is a catch-all term that captures all references to Request for Information (RFI), Request for Proposal (RFP), Request for Quote (RFQ), and Request for Tender (RFT).

'Scheme' means the Prequalification Scheme number SCM7671, Land and Asset Valuation, administered by the Department of Planning, Industry and Environment (DPIE) and NSW Procurement (NSWP).

'Service Provider' means an organisation who has applied for, and been appointed to, the Scheme by the Assessment Body.

2. SCHEME USAGE

- 2.1. The following organisations are entitled to use the Scheme:
 - a. NSW Government Agencies and state-owned corporations; and
 - b. Local or federal government entities.

3. CONFIDENTIALITY

- 3.1. Confidential information submitted with an Application or any RFx will be treated as confidential unless otherwise required by law.
- 3.2. Information submitted with an Application may be subject to investigation, reference checking, searches, interview, enquiries, and confirmation and Applicants/Services Providers are deemed to have authorised any such action.

4. NSW PROCUREMENT POLICY FRAMEWORK

- 4.1. Service Providers must comply with the NSW Government Procurement Policy Framework (buy.nsw.gov.au/policy-library/policies/procurement-policy-framework) ('Procurement Policy') at all times.
- 4.2. Service Providers must also comply with the Statement of Business Ethics of the Engaging Agency.
- 4.3. Any conduct contrary to the Procurement Policy or the Statement may result in the termination of an engagement and/or removal from the Scheme.

5. APPLICATION GENERAL INSTRUCTIONS

- 5.1. Applications must be completed via the NSW eTendering website at tenders.nsw.gov.au/tenders-&-schemes/current-schemes-list/land-and-asset-valuation.
- 5.2. Applications must be delivered in accordance with the delivery instructions set out in the Scheme Requirements.
- 5.3. Applications from existing Scheme members for additional prequalification capabilities must be completed via the NSW eTendering website at tenders.nsw.gov.au.

6. PREQUALIFICATION PROCESS

- 6.1. The Assessment Body will assess the applications.
- 6.2. The Assessment Body may accept, accept with limitations, or reject the applications.
- 6.3. Conforming Applications (which have provided all required documentation and information),
 - a. will be assessed for eligibility, under Clauses 4, **Error! Reference source not found.**, 9.3, 9.4, **Error! Reference source not found.**, and when accepted,
 - b. will be assessed for capability Prequalification.
- 6.4. New Applicants may apply throughout the life of the Scheme.
- 6.5. The Scheme is open for an Initial Term of three (3) years and may continue beyond the Initial Term for a period to be determined or be terminated at any time.
- 6.6. A Service Provider must be either:
 - a. a company registered with ASIC and holding a current ACN and ABN and registered for GST, or
 - b. a partnership with a current ABN registered for GST, or
 - c. a sole trader with a current ABN registered for GST, or
 - d. a Trustee of a trust where the Trustee has an ABN and is registered for GST and is registered to the trustee in their/its capacity as trustee of the trust.

7. NOTIFICATION OF OUTCOME

- 7.1. Applicants will be notified of the outcome of their applications by the Assessment Body.

8. REJECTED APPLICATION APPEAL PROCESS

- 8.1. Where a Service Provider considers that there are substantive grounds for the Assessment Body to reconsider its decisions under Clause 6.0, the Service Provider may appeal the outcome and request a review by emailing full supporting details to the Scheme Administrator at ValuationScheme@dpie.nsw.gov.au.
- a. Any request to review an application outcome must be received within 10 business days of the emailed outcome notification.
- 8.2. The appeal review will be undertaken by the Review Panel and the review panel will, within 15 business days:
- review the appeal from the unsuccessful applicant;
 - request further information from the Service Provider or Assessment Body; and
 - accept or reject the appeal and therefore the application.
- 8.3. The Review Panel will inform the Scheme Administrator of the appeal outcome who will in turn inform the Service Provider.
- 8.4. If the Service Provider still disputes the outcome, managing this will be as described in Clause 13 of the Standard Form of Agreement - Terms and Conditions.
- 8.5. The parties will each bear their own costs for dispute resolution.

9. SPECIAL REQUIREMENTS

- 9.1. For each individual engagement which the Service Provider is awarded, the Service Provider shall enter into an agreement based on the Standard Agreement. The parties will complete an agreement for each individual engagement, including fees to be charged.
- 9.2. The Service Provider may be required to meet with the Assessment Body at no charge on a few occasions each year, to discuss relevant matters to the prequalification scheme and the Service Provider's performance under engagements.
- 9.3. Valuation services are to be provided by Service Providers meeting the following minimum criteria of a Qualified Valuer:
- a. Has membership of the Australian Valuers Institute (other than associate or student membership), **or**
- b. Has membership of the Australian Property Institute (API) (other than student or provisional membership), acquired in connection with his or her occupation as a valuer, and, in addition is accredited as a Certified Practising Valuer (CPV) by the API, **or**
- c. Has Chartered membership of the Royal Institute of Chartered Surveyors (RICS) (other than Student Membership) and carrying a Member (MRICS) or Fellow (FRICS) designation, and, in addition is a RICS Registered Valuer, **or**
- d. Is of a class acceptable to the Assessment Body

Lesser qualified valuers and non-valuers can assist qualified valuers.

- 9.4. Applicants are required to maintain policies of insurance for Public Liability and Workers' Compensation where required by law. Professional Indemnity Insurance may be required for some engagements. The level of insurance coverage required in the Standard Form of Agreement is as follows, however this may be varied by the Engaging Agency at the time the Service Provider is engaged.
- a) The Service Provider shall, and shall ensure that any sub-contractors will, arrange and maintain with a reputable insurance company for the term of the contract:

- i. a public liability policy of insurance to the value of at least \$10 million in respect of each claim;
- ii. workers' compensation insurance as required by all relevant laws of Australia relating to workers' compensation; and
- iii. if applicable, a professional indemnity insurance policy:
 - A. if the Service Provider is a member of an approved scheme under the Professional Standards Act (1994), insurance to the value of the amount prescribed under that scheme; or
 - B. if the Service Provider is not a member of an approved scheme under the Professional Standards Act, insurance to the value of at least \$1 million in respect of each claim.

Principals may request that suppliers provide proof of insurance prior to engagement.

- 9.5. Service Providers will adhere to all requirements of the Work Health and Safety Act 2011 and relevant codes of practice.

10. SERVICE PROVIDER REPORTING OBLIGATIONS

- 10.1. Service Providers must immediately notify the Assessment Body of any significant change in their financial capacity, capability, personnel, ownership status or contact details by sending a formal email to ValuationScheme@dpie.nsw.gov.au.
- 10.2. Email notifications must contain a valid email signature and describe the changes and any associated issues.

11. PUBLICITY AND MEDIA

- 11.1. Service Providers must not advertise, promote or publicise in any form their admission to the Scheme, without the written consent from the Assessment Body.
- 11.2. Service Providers may not make any public statement without the prior written consent of the Engaging Agency relating to:
- a. negotiations, execution and performance of agreements/contracts, or
 - b. the internal affairs of the Assessment Body, Review Panel and Engaging Agency, or
 - c. any other information which may have come to the Service Provider's knowledge while dealing with the Assessment Body, Review Panel and Engaging Agency, or
 - d. otherwise concerning the operations, dealings, transactions, contracts, commercial or financial arrangements or affairs of the Scheme Assessment Body, Review Panel and Engaging Agency, or
 - e. if providing statutory services under the Valuation of Land Act 1916, any land value, or
 - f. if providing statutory services under the Land Acquisition (Just Terms Compensation) Act 1991, any determination.
- 11.3. The Engaging Agency may impose any terms and conditions that it thinks fit when providing the consent referred to in Clause 11.2.

12. DISCLAIMER

- 12.1. The Assessment Body and Review Panel reserves the absolute discretion to:
- a. accept an Application with or without limitations and/or conditions;
 - b. reject an Application;
 - c. pass over the Application if it contains substantial departures, or if it contains departures to terms that are stated in the Scheme as non-negotiable
 - d. suspend a Service Provider's admission to the Scheme; and
 - e. revoke a Service Provider's admission to the Scheme.
- 12.2. The Assessment Body and Review Panel will not be held liable for any costs or damages incurred by the Service Provider in the exercise of such discretion.

13. NO GUARANTEE OF WORK

- 13.1. Prequalification by a Service Provider does not guarantee:
- continuity of the Prequalification during the duration of the Scheme or the continuity of the Scheme; or
 - receipt of opportunities to quote or work; or
 - that engagements or work of any kind or quantity will be offered.
- 13.2. An Engaging Agency reserves the right to use off-Scheme Service Providers where it is considered that the Scheme cannot adequately service the project requirement or other specific constraints are present.

14. ENGAGEMENT UTILISING SCHEME

- 14.1. Selection of organisations - Project Managers should make efforts to use all Service Providers equally and fairly in accordance with the [Procurement Policy Framework](#).
- 14.2. Ownership of RFx - All RFx submissions become the property of the Engaging Agency and they may make copies for any purpose related to the RFx.
- 14.3. Standard capability specifications - Each capability will have a standard set of specifications as part of the Scheme documents and form part of a contract when a Service Provider is engaged.
- 14.4. Changes to standard specifications and special requirements
- Within any RFx an Engaging Agency may amend the standard terms, conditions and specifications and add special requirements a Service Provider must meet.
 - If not explicitly stated otherwise the standard terms, conditions and specifications apply.

15. THE RFx PROCESS

- 15.1. There is no maximum total value for any single or multiple contracts.
- 15.2. Value for money for each engagement will be achieved by adopting the following requirements when engaging Service Providers:

Estimated value of procurement (GST exclusive)	Minimum quotes required
Up to and including \$50,000	At least 1 written quotation
Above \$50,000	At least 3 written quotations

- 15.3. On occasions, these minimum requirements may not be adhered to, for example, urgency, location/complexity of project, particular specialisation.

This will be acceptable provided the reason for not complying and the deviation from the requirements does not compromise the general requirement to obtain value for money.

- 15.4. A Service Provider's engagement may result in the need for related 'flow-on' work. If possible, Engaging Agencies will give notice to Service Providers when they are first invited to submit a proposal of the potential for this to occur.

Regardless of advanced notice being given, a Service Provider who has undertaken an initial engagement may be invited by the agency to submit a proposal for further work provided the following criteria are met:

- satisfactory performance;
- demonstrated knowledge and expertise developed during the initial engagement; and
- value for money for additional related engagements.

The total value of the first and related flow-on engagements is not to exceed three times the value of the first engagement.

- 15.5. RFx will be issued electronically through an e-procurement system e.g. tenders.nsw.gov.au or Agency specific ICT systems that meet procurement requirements, or, via email.

16. STANDARD FORM OF AGREEMENT

- 16.1. A separate agreement will be entered for each individual engagement for which the Supplier is selected, comprising the Standard Form of Agreement – Terms and Conditions attached to these Scheme Rules. The parties will complete the Agreement Details (Schedule 1 hereto) for each individual engagement, including fees to be charged for each individual engagement.
- 16.2. Applicants agree that, when providing services under the Scheme for each individual engagement, the terms and conditions of that engagement will be those of the Standard Form of Agreement – Terms and Conditions without a requirement for Applicants to sign the Standard Form of Agreement – Terms and Conditions for each or any engagement; parties will only be required to complete the form of Agreement Details in respect of each engagement.

17. PERFORMANCE MONITORING

- 17.1. Monitoring performance and ensuring compliance with the Scheme is the responsibility of the Project Manager for each engagement.
- 17.2. At the conclusion or termination of an engagement where the performance of, and the services provided by, the Service Provider are considered by the Agency to be unsatisfactory, the Project Manager will complete and submit a Performance Report in the template form found at <https://buy.nsw.gov.au/schemes/land-and-asset-valuation-scheme/how-to-buy> and submit to ValuationScheme@dpie.nsw.gov.au.

18. PERFORMANCE PRINCIPLES

- 18.1. Service Provider performance monitoring and reporting shall be conducted in accordance with the following principles:
- the mutual objective of contracting parties is to achieve continuous performance improvement;
 - the utilisation of performance reporting as a tool to facilitate the identification and resolution of project issues;
 - open, proactive and objective performance monitoring and periodic formal reporting by the representatives of both parties to an engagement;
 - performance reporting becoming the responsibility of both parties;
 - performance being on the agenda at formal contract meetings;
 - performance issues being promptly addressed by the parties concerned;
 - performance issues being discussed openly with the Service Provider to ensure that concerns (such as dissatisfaction with performance) do not come as a surprise when subsequently documented in the relevant Performance Report;
 - objective statements or documents consistent with and supporting the performance rating should be used to provide the basis for the ratings recorded in a performance report;
 - the assessment of the performance of the Service Provider should take account of individual behaviour when necessary to highlight performance problems for resolution;
 - a proactive approach to initiating and encouraging communication by either party to discuss performance and performance reporting matters, including arranging formal performance reporting consultation meetings.

19. PERFORMANCE REPORTING

- 19.1. The Project Manager will be responsible for the submission of Performance Reports. When a Performance Report is prepared:

- a. the Agency shall provide a copy of the Performance Report to the Service Provider and to the Scheme Administrator at ValuationScheme@dpi.nsw.gov.au;
- b. if the Service Provider disagrees with the Performance Report, the Project Manager and the Service Provider must attempt to resolve the disagreement in the first instance. Following an attempt to resolve a disagreement, the Service Provider may refer the Performance Report, with written reasons for the disagreement to ValuationScheme@dpi.nsw.gov.au;
- c. disagreements will be mediated by the Assessment Body, who will arrange a meeting between the Service Provider and the Agency to discuss and consider the Performance Report and determine the disagreement. If necessary, the Performance Report will be amended and the Service Provider notified of its decision. The outcome and amendments are to be recorded appropriately.

20. PERFORMANCE MANAGEMENT

- 20.1. Monitoring and ensuring compliance in respect of each engagement under the Scheme is the responsibility of the Project Manager.
- 20.2. The Assessment Body will manage the performance of Prequalified Service Providers by:
 - a. applying sanctions, such as temporary suspension from the Scheme, where performance is determined to be unsatisfactory;
 - b. revoking a Service Provider's admission to the Scheme, following due consideration of the circumstances, where performance is determined to be unsatisfactory; and
 - c. providing the opportunity for a Service Provider to request a review of the decisions referred to above.

21. SUSPENSION FROM SCHEME

- 21.1. The Assessment Body may suspend a Service Provider from the Scheme for up to three months if the Assessment Body considers that the Service Provider has not complied with the Scheme Terms and Conditions (including compliance with Clause 4) or demonstrated unsatisfactory performance.
- 21.2. The Assessment Body will advise the Service Provider of the reasons for the suspension and of any actions by the Service Provider required to lift the suspension.
- 21.3. The Assessment Body will lift the suspension following advice from the Service Provider that the actions required have been successfully undertaken.
- 21.4. The Assessment Body will regularly review the status of Service Providers who have been suspended. If the action taken by the Service Provider is considered by the Assessment Body to be insufficient, the suspension period may be extended, and the Service Provider notified accordingly.

22. SUSPENSION REVIEW

- 22.1. Where a Service Provider considers that there are substantive grounds for the Assessment Body to reconsider its decisions under Clause 21, the Service Provider may request a review by providing full supporting details to ValuationScheme@dpi.nsw.gov.au. The Assessment Body will inform the Service Provider of the outcome of the review.

23. REVIEW AND DEVELOPMENT

- 23.1. The Scheme will be monitored by the Assessment Body and Review Panel to assess whether the objectives and intent of the Scheme are being met. Modifications may be made at the Review Panel's discretion during the life of the Scheme.



STANDARD FORM OF AGREEMENT – Terms and Conditions

PREQUALIFICATION SCHEME: LAND AND ASSET VALUATION

OPERATIVE CLAUSES

1. DEFINITIONS AND INTERPRETATION

1.1. In this Agreement, unless the context requires otherwise:

'Agreement' refers to this document (Scheme Rules) and any annexures and schedules.

'Agreement Details' means the document setting out the details of the Agreement between the parties.

'Confidential Information' means any information and all other knowledge at any time disclosed (whether in writing or orally) to the Service Provider by the Principal, or acquired by the Service Provider in performing the Services which:

- a) is by its nature confidential;
- b) is designated, or marked, or stipulated as confidential;
- c) the Service Provider knows or ought to know is confidential; and includes but is in no way limited to;
 - i. the Contract Material;
 - ii. the Principal's Material;
 - iii. any material which relates to the affairs of a third party;

but does not include information which:

- a) must be disclosed to perform the Services;
- b) is or becomes public knowledge other than by breach of this Agreement;
- c) is in the lawful possession of the Service Provider without restriction in relation to disclosure before the date of receipt of the information from the Principal or a third party; or
- d) is required to be disclosed pursuant to law, regulation, legal process or a regulatory authority.

'Contract Material' means the New Contract Material and the Existing Contract Material.

'Existing Contract Material' means

- a) any Material which exists at the date of this Agreement; and
- b) any Service Provider's Material, which is incorporated with the New Contract Material.

'New Contract Material' means any Material created, written or otherwise brought into existence by the Service Provider in the course of performing this Agreement in which subsists newly created Intellectual Property rights but for the avoidance of doubt does not include the Service Provider's Material.

'Fee' means the fee or fees described in the Agreement Details.

'GST' has the meaning given to this term in the GST Law.

'GST Law' means *A New Tax System (Goods & Services Tax) Act 1999*, related legislation and any delegated legislation made pursuant to such legislation.

'Intellectual Property' means all the rights in copyright, patents, registered and unregistered trademarks, registered designs, trade secrets, and all other rights of intellectual property.

'Material' includes but is not limited to documents, information and data stored by any means.

'Moral Rights' means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968* (Cth), and rights of a similar nature anywhere in the world whether existing at the commencement date of this Agreement or which may come into existence on or after the commencement date.

'Personal Information' means information or an opinion (including information or an opinion forming part of a database) whether true or not and whether recorded in a material form or not, about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion.

'Principal' means the Government entity engaging the Service Provider.

'Principal's Material' means any Material supplied by the Principal to the Service Provider by whatever means in relation to this Agreement.

'Service Provider's Material' means any methodologies, tools, models, processes, knowledge of business principles, and analytical concepts, that have been created, written or otherwise brought into existence by the Service Provider after the date of this Agreement, otherwise than in the course of performing this Agreement.

'Service Provider' means the company engaged by the Principal and includes the officers, employees, agents and subcontractors of the company.

'Service Provider's Proposal' means the document submitted by the Service Provider to the Principal for the purposes of this Agreement which applies to the services to be completed and fees for executing the Services, a copy of which is annexed to the Agreement Details.

'Services' means the services set out in the Agreement Details and any incidental or related services requested in writing by the Principal.

'Supply' has the meaning given to it in the GST Law.

1.2. Except where the context otherwise requires, a reference in this Agreement to:

- a) the singular number includes a reference to a plural number and vice versa;
- b) a gender includes a reference to the other genders and each of them;
- c) any person or company shall mean and include the legal personal representative, successor in title, and permitted assigns of such person or company as the circumstances may require;
- d) any organisations, associations, societies, groups or bodies shall, in the event of them ceasing to exist or being reconstituted, renamed or replaced or if the powers or functions of any of them are transferred to any other entity, body or group, refer respectively to any such entity, body or group, established or constituted in lieu thereof or succeeding to similar powers or functions;
- e) statutes, regulations, ordinances or by-laws shall be deemed for all purposes to be extended to include a reference to all statutes, regulations, ordinances or by-laws amending, consolidating or replacing same from time to time; and
- f) a business day means any day which is not a Saturday, Sunday or public holiday in the State of New South Wales
- g) money currency or dollars is taken to mean Australian dollars
- h) Where any covenant, condition, agreement, warranty or other provision of this Agreement expressly or impliedly binds more than one person then it shall bind each such person separately and all such persons jointly.

2. ENGAGEMENT

- 2.1. The Principal engages the Service Provider to provide the Services in accordance with this Agreement and the Land and Asset Valuation Scheme rules. The Service Provider shall commence the Services on the date set out in the Agreement Details or on such date as may be agreed in writing between the parties.

3. CONFLICT OF INTEREST

- 3.1. The Service Provider undertakes that at the date of this Agreement, no conflict of interest exists or is likely to arise in the performance of the Services. The Service Provider must notify the Principal, in writing, immediately upon becoming aware of the existence or possibility of a preconception of a conflict of interest.
- 3.2. On receipt of a notice under clause 3.1 the Principal may:
- approve the Service Provider continuing to perform the Services, which may be subject to reasonable conditions to ensure appropriate management of the conflict; or
 - where in the Principal's reasonable view the conflict of interest cannot be appropriately managed, exercise its rights of termination under this Agreement.
- 3.3. The Service Provider agrees to comply with the Engaging Agencies Statement of Business Ethics and the NSW Treasury Supplier Code of Conduct (buy.nsw.gov.au/policy-library/policies/supplier-code-of-conduct). The Scheme Administrator will notify of any changes from time to time.

4. SERVICE PROVIDER'S OBLIGATIONS

4.1. Professional Standard of Care

The Service Provider must perform the Services in a diligent manner and to the standard of skill and care expected of a Service Provider qualified, competent and experienced in the provision of services of the nature of those set out in the Agreement Details.

4.2. Knowledge of Requirements of the Principal

The Service Provider must use all reasonable efforts to inform itself of the detailed requirements of the Principal and must regularly consult with the Principal during the performance of the Services.

4.3. Personnel

- The Service Provider must ensure that all personnel utilised by it in connection with the Services are appropriately qualified, competent and experienced in the provision of services of the nature of the Services.
- Valuer personnel must meet the requirements noted in Clause 9.3 of the Scheme Rules.
- The Service Provider must use only the persons named in the Service Provider's Proposal, or alternative persons agreed to in writing by the Principal (which agreement may be given or withheld in the Principal's absolute discretion), to provide the Services.
- The Service Provider's responsibility for the performance of the Services and for the standard of performance by its personnel is not altered in any way by this clause 4.3 or by anything done in accordance with this clause 4.3.

4.4. Discrepancies in Information

If the Service Provider considers that any information, documents and other particulars made available to it by any person on behalf of the Principal are inadequate or contain errors or ambiguities, the Service Provider must give written notice to the Principal detailing the errors or ambiguities as soon as practicable. Rectification of errors or ambiguities shall be the responsibility of the person supplying the information or

documents, but the Principal shall use reasonable endeavours to procure such rectification.

4.5. Program

The Service Provider must, if required by the Principal as set out in the Agreement Details:

- a) within seven (7) days of the date of this Agreement submit, for the approval of the Principal, a program for the performance and completion of the Services;
- b) submit a revised program as soon as practicable after any circumstance renders such revision necessary or after any request by the Principal to do so;
- c) perform the Services expeditiously and in accordance with the most recent program approved by the Principal; and
- d) report on progress against the program monthly or at such other interval as requested in writing by the Principal.

4.6. Reports and Deliverables

The Service Provider must provide the reports and deliverables, containing the information, in the format and on the dates as may be specified in the Agreement Details.

4.7. Change in the scope or timing of the Services

As soon as practicable after becoming aware of any matter which is likely to change or which has changed the scope or timing of the Services, the Service Provider must give notice to the Principal detailing the circumstances, extent or likely extent and implications of the change.

4.8. Principal's Materials

The Service Provider must protect and keep safe and secure all Principal's Materials provided to the Service Provider.

4.9. Service Provider's Relationship with the Principal

The Service Provider must liaise, co-operate and confer with the Principal or any other person nominated by the Principal. The Service Provider must not act outside the scope of the authority conferred on it by this Agreement and must not purport to bind the Principal in any way or hold itself out as having any authority to do so, except as specifically authorised pursuant to this Agreement.

4.10. Confidentiality

- a) The Service Provider:
 - i) must not disclose any Confidential Information to any person without the prior written consent of the Principal; and
 - ii) must take reasonable steps to ensure that the Confidential Information in its possession is kept confidential and protected against unauthorised use and access.
- b) The Service Provider agrees to use the Confidential Information solely for the purposes of the Services and for no other purpose.
- c) Notwithstanding clause 4.10 (a), the Service Provider may disclose Confidential Information to its officers, employees, agents and permitted sub-contractors ("permitted recipient") where such disclosure is essential to carrying out their duties or in accordance with this Agreement.
- d) Before disclosing the Confidential Information to a "permitted recipient", the Service Provider will ensure that the permitted recipient is aware of the confidentiality requirements of this Agreement and is advised that he, she or it is strictly forbidden from disclosing the Confidential Information or from using the Confidential Information other than as permitted by this Agreement. The Principal may, at its sole discretion and at any time, require the Service Provider to arrange for a permitted recipient to

execute a deed (in such form as may be required by the Principal) relating to the non-disclosure and use of the Confidential Information and the Service Provider will promptly arrange for such deed to be executed and provided to the Principal.

- e) The Confidential Information must not be copied or reproduced by the Service Provider and/or the permitted recipient without the express prior written permission of the Principal, except for such copies as may be reasonably required to accomplish the purpose for which the Confidential Information was provided pursuant to this Agreement.

4.11. Privacy and Disclosure of Personal Information

Where the Service Provider has access to Personal Information in order to fulfill its obligations under this Agreement, it must:

- a) where the Service Provider is responsible for holding the Personal Information, ensure that Personal Information is protected against loss and against unauthorised access, use, modification or disclosure and against other misuse;
- b) not use Personal Information other than for the purposes of the Agreement, unless:
 - i) required or authorised by law; or
 - ii) authorised in writing by the individual to whom the Personal Information relates but only to the extent authorised;
- c) not disclose Personal Information without the prior written agreement of the Principal or the prior written agreement of the individual to whom the Personal Information relates, unless required or authorised by law;
- d) ensure that only authorised personnel have access to Personal Information;
- e) immediately notify the Principal if:
 - i) the individual to whom the Personal Information relates authorises the Service Provider's to use his/her Personal Information for other purposes;
 - ii) the individual to whom the Personal Information relates consents to the Service Provider's disclosing of his/her Personal Information; and/or
 - iii) it becomes aware that a disclosure of Personal Information is, or may be required or authorised by law;
- f) make its officers, employees, agents and sub-contractors aware of the Service Provider's obligations under this clause including, when requested by the Principal, requiring those officers, employees, agents and sub-contractors to promptly sign a suitable privacy deed relating to Personal Information. The Service Provider will promptly arrange for such deed to be executed and provided to the Principal;
- g) comply with such other privacy and security measures as the Principal reasonably advises the Service Provider in writing from time to time; and
- h) immediately notify the Principal upon becoming aware of any breach of clause 4.11.

4.12. Compliance with Law & Government Guidelines

The Service Provider must, to the extent the same are relevant to this Agreement and/or the performance of the Services, comply with all laws, regulation, privacy principles, Australian and/or ISO standards and any NSW Government policies, guidelines and code of conduct communicated by the Principal to the Service Provider during the continuance of the Agreement.

4.13. Service Provider's Representative

The person named in the Agreement Details as having conduct of this engagement on behalf of the Service Provider, will be responsible to the Principal for all aspects of the Services and has the legal power to bind the Service Provider in respect of any matters arising in connection with the Services.

4.14. Advice or assistance from others, including Legal Counsel

The Service Provider may obtain advice or assistance from others, including legal counsel or town planners, in connection with the Services, but such advice and assistance will be at the Service Provider's cost unless the Service Provider has obtained the prior written consent of the Principal to obtain it.

4.15. Subcontracting and Assignment

- a) The Service Provider must not assign or subcontract any part of the Services without the prior written approval of the Principal, which approval may be given or withheld in the Principal's absolute discretion. The Principal may, in giving its approval, impose such conditions as it sees fit.
- b) An approval given by the Principal permitting the Service Provider to assign or subcontract any portion of the Services does not relieve the Service Provider from any of its obligations and liabilities pursuant to this Agreement.
- c) Prior to any sub-contractor or any employee or agent of the sub-contractor commencing work in respect of the Services, the Service Provider will obtain from that person, and provide to the Principal, a written assignment from the person to the Principal of the Intellectual Property created as a result of the person performing that work.
- d) The Principal will have no contractual relationship with and undertakes no obligations to any person to whom any part of the Services are subcontracted.

4.16. Fitness for Purpose

The Service Provider acknowledges and agrees that the Principal relies upon the skill and knowledge of the Service Provider in providing the Services. The Service Provider must ensure that all work, documents and other deliverables produced by it are reasonably suitable in all respects for the purposes required by this Agreement.

4.17. Access to Service Provider's Premises

The Service Provider must, at all reasonable times and upon reasonable notice, permit the Principal access to the Service Provider's premises in order for the Principal to inspect, discuss and assess the Contract Material and any other material obtained by the Service Provider from any person in connection with the Services.

4.18. Insurances

- b) The Service Provider shall, and shall ensure that any sub-contractors will, arrange and maintain with a reputable insurance company for the term of the contract:
 - iv. a public liability policy of insurance to the value of at least \$10 million in respect of each claim;
 - v. workers' compensation insurance as required by all relevant laws of Australia relating to workers' compensation; and
 - vi. if applicable, a professional indemnity insurance policy:
 - A. if the Service Provider is a member of an approved scheme under the Professional Standards Act (1994), insurance to the value of the amount prescribed under that scheme; or
 - B. if the Service Provider is not a member of an approved scheme under the Professional Standards Act, insurance to the value of at least \$1 million in respect of each claim.
- c) Professional indemnity insurance may not be required in some circumstances. The Principal will establish the risk standing for a particular engagement and specify the professional indemnity insurance requirements accordingly.

- d) **Professional Indemnity Exemption:** Service Providers that provide valuation recommendations under the Valuation of Land Act 1916 and determinations under the Land Acquisition (Just Terms Compensation) Act 1991 are not required to have professional indemnity insurance.
- e) Where the Principal considers that additional insurance may be necessary to cover liabilities that may arise during the performance of Services, the Principal and the Service Provider shall consult about these matters, including, in particular, about the level of cover required.
- f) The Service Provider shall, on request from time to time by the Principal, produce to the Principal satisfactory evidence of its insurance.
- g) The insurances referred to in this clause shall be effective from the start date of this Agreement and shall be maintained for the period of the Agreement provided however, where applicable, professional indemnity insurance shall, unless the Principal otherwise agrees in writing, be continued to be maintained for a period of one (1) year following the expiration or earlier termination of this Agreement.

4.19. Records

a) Keeping of Records

The Service Provider must, during the period of this Agreement, keep proper accounts, records (including information stored by computer and other devices) and time sheets in accordance with accounting principles generally applied in commercial practice in respect of its time charge billing, its reimbursable expenditure and fees and reimbursements payable to others properly engaged pursuant to this Agreement and maintain the same for a period of seven (7) years.

b) Access

The Service Provider must, within a reasonable time of any request by the Principal, give the Principal access to, or verified copies of, any information which may be reasonably required to enable any claim by the Service Provider for payment to be substantiated and verified by the Principal.

5. PRINCIPAL'S OBLIGATIONS

5.1. Provide Information

The Principal will, as soon as practicable, make available to the Service Provider all relevant material and particulars within the Principal's possession or control, give all necessary instructions and answer any queries made by the Service Provider relating to the Principal's requirements in connection with this Agreement.

5.2. Principal's Representative

The person named in the Agreement Details as Principal's Representative, or any alternate person the Principal nominates in writing, will act as the Principal's Representative and will have authority to act on behalf of the Principal for all purposes in connection with this Agreement.

5.3. Payment

- 5.3.1. In consideration of the provision of the Services in accordance with this Agreement, the Principal will pay the Service Provider the Fees specified in the Agreement Details.
- 5.3.2. Payment of any part of the Fees does not constitute an acceptance by the Principal of the Services and does not amount to a waiver of any right or action which the Principal may have at any time against the Service Provider.

- 5.3.3. If the Service Provider has obtained the Principal's prior written approval to incur or pay any costs, expenses, fees or charges, the Principal will reimburse the Service Provider for those costs, expenses, fees or charges.
- 5.3.4. Subject to clause 5.3.5, the Principal will make a payment within twenty-eight (28) days following the rendering of a tax invoice by the Service Provider, but if the Principal has, within a reasonable period of time after receiving a tax invoice, requested access to information under clause 4.19(b), the time for payment will be extended by the number of days elapsing between the date of the Principal's request for access and the date when access is granted.
- 5.3.5. The Principal will not be obliged to make any payment to the Service Provider under this Agreement until the Service Provider has submitted proof of insurance in accordance with clause 4.18.

6. CLAIMS FOR PAYMENT

- 6.1. The Service Provider may render to the Principal a tax invoice either, as set out in the Agreement Details:
 - 6.1.1. during each month of the term of this Agreement and will be for the Services performed (and for approved reimbursable expenses, if any, incurred) during the previous month, or
 - 6.1.2. upon full completion of the services.

7. GOODS AND SERVICES TAX

- 7.1. To the extent that a party to this Agreement ("GST Supplier") is or becomes liable to pay GST in connection with any Supply made under this Agreement and the amount of any such GST is not included in the amount payable under this Agreement:
 - a) the GST Supplier may add to the price of the Supply an amount equal to the GST payable on the Supply ("GST Amount"); and
 - b) the other party will pay the GST Supplier the price for the Supply in accordance with this Agreement plus the GST Amount.
- 7.2. If, for any reason, the GST Supplier's GST liability in respect of a particular Supply is different from the amount of GST paid by the other party:
 - a) the GST Supplier must immediately repay to the other party the amount of any excess paid by the other party above the GST Supplier's GST liability; or
 - b) the other party must pay the deficiency in the amount previously paid by the other party to the GST Supplier for that Supply, as appropriate.
- 7.3. Each party warrants that at the time any supply is made under this agreement on which GST is imposed, that party is or will be registered under the GST Law.
- 7.4. Any invoice rendered by a party to this agreement in connection with a Supply under this Agreement which seeks to recover an amount of GST payable by that party must conform to the requirements for a tax invoice (as that term is defined in the GST Law).

8. VARIATIONS

8.1. Instruction

The Principal may, on the recommendation of the Service Provider or otherwise, instruct the Service Provider in writing to vary the Services and the Service Provider must comply with any such instruction.

8.2. Consequences of Variation or Proposed Variation

- a) Before instructing a variation, the Principal may request the Service Provider to provide a written estimate of the time and cost effects of the proposed variation. A written estimate so requested must be provided by the Service Provider within a reasonable time nominated by the Principal.
- b) If a variation is instructed and no request has been made by the Principal under clause a), the Service Provider must, as soon as practicable after the variation is instructed, provide the Principal with a written estimate of the time and cost effects of the variation.

9. INTELLECTUAL PROPERTY

9.1. New Contract Material

Intellectual property (including future intellectual property) in all New Contract Material vests in the Principal or is otherwise hereby assigned by the Service Provider to the Principal. Title to, and Intellectual Property rights in, all New Contract Material (other than copyright) shall, on creation, vest or otherwise be assigned or transferred to the Principal, without the need for further assurance.

9.2. Existing Contract Material

This Agreement does not affect the Intellectual Property rights in Existing Contract Material, but the Service Provider hereby grants, and ensures that relevant third parties grant to the Principal, without additional cost, a nonexclusive, irrevocable, transferable licence:

- a) to use, reproduce, communicate to the public and adapt for its own purposes; and
- b) where so specified in this Agreement, to perform any other act with respect to copyright and to manufacture, sell, hire or otherwise exploit,

all those Intellectual Property rights, but only as part of the Contract Material and any developments of that material.

9.3. Protection of rights

The Service Provider must execute all documents and do all acts and things required, at its cost (unless otherwise agreed), for the purposes of giving effect to the provisions of this Agreement dealing with Intellectual Property rights.

9.4. Moral Rights

The Service Provider must hold, or obtain, consents from all authors of Contract Material to its use and adaptation by the Service Provider or the Principal, without restriction and without any requirement to attribute the Contract Material to its authors.

9.5. Limitations on the use by the Service Provider of the Contract Material

The Service Provider must ensure that the Contract Material is used, copied, supplied or reproduced only for the purposes of this Agreement unless it has obtained the prior written approval of the Principal to do otherwise. Any such approval may be given on any terms or conditions the Principal considers appropriate.

10. INDEMNITY

- 10.1. The Service Provider agrees to indemnify and keep indemnified the Principal and its officers, employees and agents (“those indemnified”) against any liability or loss (including reasonable legal costs and expenses), incurred or suffered by any of those indemnified where such liability or loss is incurred by reason of or in connection with:

- a) any infringement or alleged infringement of any Intellectual Property rights (including Moral Rights) arising out of the supply or use of the Services or any Contract Material provided under this Agreement; and/or
 - b) any unlawful, wrongful, willful or negligent act or omission of the Service Provider or its personnel in connection with this Agreement.
- 10.2. The Service Provider's liability to indemnify those indemnified under this Agreement shall be reduced proportionally to the extent that any unlawful, wrongful, willful or negligent act or omission of those indemnified caused or contributed to the liability or loss.
- 10.3. The indemnity contained in this clause 10 is a continuing obligation of the Service Provider separate from and independent of any other responsibility of the Service Provider and will continue beyond the period of this Agreement.
- 10.4. The Principal may, in its absolute discretion, agree to cap the Service Provider's liability under clause 10 of this Agreement to a monetary amount. Any cap on liability must be specified in the Agreement Details.

11. TERMINATION

11.1. Completion of the Services

This Agreement will terminate on the Completion date in Item 3 of the Standard Form of Agreement, when the services are fully performed or in accordance with any agreed variation of service times. In addition, the parties agree it is open to the Principal to give notice to the Service Provider that it considers that the Services have been fully performed or that it does not require further performance of the Services by the Service Provider.

11.2. Termination by the Principal for insolvency or default by the Service Provider

a) If the Service Provider:

- i) becomes bankrupt, or insolvent, or enters into a scheme or arrangement with its creditors, or is placed into liquidation or provisional liquidation, or placed under official management or receivership;
- ii) fails to carry out the Services with due diligence and competence;
- iii) without reasonable cause suspends the carrying out of the Services;
- iv) commits a substantial breach of this Agreement; or
- v) in the opinion of the Principal has a conflict of interest in performing the Services; then

b) the Principal may, without prejudice to its right to terminate this Agreement under clause 11.1:

- i) in the case of the circumstance specified in clause 11.2(a) (i), forthwith terminate this Agreement by notice to the Service Provider; or
- ii) in the case of any other circumstance specified in clause 11.2 (a) give notice to the Service Provider specifying the circumstance and requiring the Service Provider to remedy it; and
- iii) if the Service Provider fails to remedy the circumstance within a period specified by the Principal under clause 11.2 (b) (ii), terminate this Agreement by a further notice to the Service Provider.

11.3. Termination by the Service Provider

a) If the Principal:

- i) fails to pay the Service Provider in accordance with this Agreement; or

- ii) commits a substantial breach of this Agreement, then the Service Provider may give notice to the Principal specifying the failure or breach and requiring the Principal to remedy the failure or breach.
- b) If the Principal fails to remedy the breach within a period of not less than fourteen (14) days, the Service Provider may at any time thereafter terminate this Agreement by giving written notice of termination to the Principal.

11.4. Effect of Termination

Termination of this Agreement by either party is without prejudice to any accrued rights or remedies of either party. The Principal may, following termination, enter into a contract with any person to complete provision of the Services.

11.5. Adjustment of the Fee on Termination

Upon termination of this Agreement, the Principal will pay the Service Provider for the Services performed by the Service Provider up to the date of termination but in the case of termination under clause 11.2, such payment shall take into account any adjustments and deductions for loss or damage suffered, or reasonably likely to be suffered by the Principal as a consequence of breach of this Agreement by the Service Provider. The Principal may offset any money due against any money payable by the Service Provider to the Principal and recover any shortfall from the Service Provider as a debt due and payable.

11.6. Further Services after Termination

If the Principal requests the Service Provider to provide further services or undertake any additional work of a minor, incidental or ancillary nature in connection with the Services after termination pursuant to clause 11.1, and the Service Provider agrees to perform the work, then notwithstanding such termination all such work or services shall be deemed to be part of the Services and subject to the terms of this Agreement.

12. CONSEQUENCES OF TERMINATION

- 12.1. Without limiting the Principal's rights in relation to this Agreement, if the Principal pre-paid any amounts to the Service Provider for Services to be performed which at the date of termination have not been performed and this Agreement is terminated for any reason:
- a) the Service Provider must refund to the Principal such prepaid amounts, within seven (7) days of termination of this Agreement; and
 - b) the Principal may recover in an appropriate court the balance of any prepaid amount not refunded as a debt due and payable by the Service Provider to the Principal.
- 12.2. The Service Provider must, except to the extent approved by the Principal in writing, deliver to the Principal, within seven (7) days of termination or expiry of this Agreement:
- a) all Confidential Information of the Principal;
 - b) all Contract Material and Principal's Material; and
 - c) all copies of (a) and (b) above.
- 12.3. The provision dealing with the return of Materials upon termination or expiry of this Agreement does not prevent the Service Provider from keeping a bona fide copy of the Contract Material for its records, subject to the confidentiality and privacy requirements contained in this Agreement.
- 12.4. The Service Provider must for a minimum period of seven (7) years following the expiration or termination of this Agreement, keep the operational records and project data relating to the provision of the Services securely and in a form and manner as to facilitate access and inspection under this Agreement.

12.5. Clauses in this Agreement dealing with access to records, licences and consents, confidentiality, intellectual property, insurance, consequences of termination, dispute resolution, and any other provision of this Agreement which by its nature should survive termination shall survive termination, expiry or repudiation of this Agreement.

13. DISPUTE RESOLUTION

13.1. For any dispute arising under this Agreement:

- a) both parties will try in good faith to settle the dispute by negotiation;
- b) if unresolved, the party claiming that there is a dispute will give the other party a notice setting out the details of the dispute;
- c) within five (5) consecutive Business Days, each party may (if applicable) nominate a senior representative not having prior direct involvement in the dispute, the senior representatives will try in good faith to settle the dispute by negotiation.
- d) failing settlement within a further ten (10) Business Days;
 - i) where the Service Provider is a small business (being an Australian or New Zealand-based organisation that has an annual turnover of under \$2 million in the latest financial year) the parties will be required to commence alternative dispute resolution through the office of the NSW Small Business Commissioner. The dispute should not be subject to proceedings before a court until the Small Business Commissioner has certified in writing that the parties' participation in the dispute resolution process has not resolved the dispute. The Commissioner's certificate will be structured to inform the Court whether the parties participated in the dispute process, if a party did not participate or if the matter was only partly resolved through the process;
 - ii) where the Service Provider is not a small business, and failing settlement within a further ten (10) Business Days, the parties agree to appoint a mediator from the Australian Commercial Disputes Centre (ACDC) to conduct a mediation to resolve the dispute. The parties agree that the dispute will not be subject to proceedings before a court until the mediator appointed by the parties has certified in writing that the parties' participation in the dispute resolution process has not resolved the dispute. The mediator's certificate will be structured to inform the Court whether the parties participated in the dispute process, if a party did not participate or if the matter was only partly resolved through the process.

13.2. The parties will each bear their own costs for dispute resolution. Despite the existence of a dispute, the Service Provider will (unless requested in writing by the Client not to do so) continue performance under the Agreement.

13.3. The procedure for dispute resolution does not apply to action relating to termination or to legal proceedings for urgent interlocutory relief.

14. NOTICES

14.1. Any notice given under this Agreement:

- a) must be in writing addressed to the intended recipient at the address shown for the parties in the Agreement Details or the address last notified by the intended recipient to the sender;
- b) must be signed by an authorised officer of the sender;
- c) will be taken to have been delivered:
 - i. in the case of delivery in person - when delivered to the recipient's address for service and a signature received as evidence of delivery;
 - ii in the case of delivery by post - within three business days of posting; and
 - iii in the case of delivery by email, on receipt of confirmation by the sender that the recipient has received the email.



14.2. If delivery or receipt of a notice occurs on a day on which business is not generally carried on in the place to which the communication is sent, or occurs later than 4.00pm (local time) on any day, it will be taken to have occurred at the commencement of business on the next business day in that place.

15. **CONTRACT INTERPRETATION**

In the interpretation of this Agreement, no rules of construction shall apply to the disadvantage of one party on the basis that that party put forward the agreement or any part of it.

16. **JURISDICTION**

This Agreement will be governed by and construed in accordance with the laws of the State of New South Wales.

SCHEDULE 1 - AGREEMENT DETAILS

Prequalification Scheme: Land and Asset Valuation - Agreement Details

GUIDE NOTE (remove this section before signing):

Where the service provider is a company, the full legal entity name of the company should be used.

Where the service provider is an unincorporated partnership, the partnership name can be used. The Rules of Court in each Australian jurisdiction now state that a partnership can be sued in the organisation's name.

A business (trading) name is not a legal entity and must not, by itself, be used as the name for the service provider.

The name(s) of the owner(s) of the business name should be inserted as follows:

“[insert name of first owner] of [insert address of first owner], [insert name of second owner] of [insert address of second owner] and [insert name of third owner] and [insert address of third owner] trading under the business name “[insert business name]”

Where the service provider is a ‘consortium’ of legal entities, the names of each separate legal entity should be used. Parties to the engagement may sign the Agreement Details at the base of this document.

Principal	<i>{insert department /agency/business enterprise (if business enterprise is not a legal entity)} acting for and on behalf of the Crown in right of the State of New South Wales</i> or <i>{[insert name of statutory authority, statutory corporation or business enterprise (if business enterprise is a separate legal entity)]}</i> of <i>[insert address]</i> ABN []	
Service Provider	<i>[insert name of Service Provider]</i> of <i>[insert address]</i> ABN []	
Service Provider's RFx	Tick if attached as Annexure A: <input type="checkbox"/> Request for Information <input type="checkbox"/> Request for Proposal <input type="checkbox"/> Request for Quote <input type="checkbox"/> Request for Tender	
Item 1:	Services (clause 1.1) See Specification	
Item 2:	Fees (clause 5.3) [insert agreed fee(s)]	
Item 3:	Commencement Date: (clause 2)	[insert date]
	Completion Date: (clause 11)	[insert date]
Item 4:	Program (clause 4.5(a)) Program for performance and completion of the Services is <i>[required]</i> / <i>[not required]</i> .	
Item 5:	Reports & Deliverables (clause 4.6)	[name deliverable and date required] [e.g. initial 33% of reports – 1 June 2020 Second 33% of reports – 1 July 2020 etc]
Item 6:	Service Provider's Representative (clause 4.13)	[insert name]

Item 7:	Principal's Representative (clause 5.2)	[insert name]
Item 8:	Notices (clause 14)	
	Principal's Name:	
	Address:	
	Email:	
	Attention:	
	Service Provider's Name:	
	Address:	
	Email:	
	Attention:	
Item 9	Insurance Conditions identified by the Principal (clause 4.18)	
	Indemnity Conditions identified by the Principal (clause 10)	
	Cap on liability clause 10.4): [if applicable, if not N/A]	

Agreement Details – Acceptance:

Organisation Name (Principal):		
Contact Name:		Date:
Phone:		Signature:
Email:		
Organisation Name (Service Provider):		
Contact Name:		Date:
Phone:		Signature:
Email:		

SERVICE PROVIDER'S PROPOSAL – Annexure A

DATED: _____

Attach a copy of the Service Provider's Proposal as Annexure "A"